

We're recruiting for...

Front of House Staff- YOCO Outdoor Performance

We are looking for part-time staff this summer from July 7th – August 21st! Joining the Guest Services team, which is comprised of both Box Office and Front of House staff, ensures all our patrons' experiences at Confederation Centre of the Arts are memorable. Front of House Staff for YOCO, will be responsible for all interactions with guests during performances and events at our outdoor theatre, including taking tickets, and directing or assisting guests to their seats. The shifts for this position are Monday through Saturday from 11:00am- 2:00pm.

Candidates interested in applying for a position in Front of House:

- should have an interest in arts and culture; and
- be comfortable dealing with and engaging with customers.
- Be comfortable working outside (weather permitting).
- Bilingualism is considered an asset for this position.

In addition to the experience requirements listed above, the knowledge, skills, abilities, and other characteristics that are required in this role include:

- Excellent verbal communication, customer-service, and interpersonal skills;
- Self-motivation, and a positive, team-player attitude;
- Excellent listening skills and problem-solving skills;
- Ability to work independently and as part of a team;
- High level of personal and professional integrity and accountability;
- Engaging level of enthusiasm and humour;
- Ability to build and maintain relationships with customers; and
- Ability to adjust actions and/or plans in relation to external and influencing factors.

Front of House Staff are employed in accordance with the IATSE Local 906B Collective Agreement on full-time or part-time basis.

How to Apply

By email to the attention of Sam Doyle, HR Manager at careers@confederationcentre.com or in hard copy during regular business hours at the Security Desk of the Administration Offices located at **145 Richmond Street** in Charlottetown.

Confederation Centre of the Arts is committed to promoting a diverse workplace culture. We encourage applications from the BIPOC community, persons with disabilities, and other under-represented groups. Where requested, we will provide accommodations to candidates for all aspects of the recruitment and selection process.

Closing Date: June 4th, 2021