



For the safety of staff, patrons, and performers, Confederation Centre of the Arts has implemented new measures meant to help reduce the risk of transmission of COVID-19. Please take some time to familiarize yourself with these measures before arriving for the performance. We thank you in advance for your patience and understanding, as we work through the new normal together. Please don't hesitate to contact the box office directly by telephone at **(902) 566.1267** or send an email [boxoffice@confederationcentre.com](mailto:boxoffice@confederationcentre.com) and we will do our best to answer your questions. Rest assured we will do our best to make sure you have a positive theatre experience.

**Please maintain physical distancing of 6 ft between parties when possible and observe directional signage throughout the building at all times.**

There are areas within the Centre where social distancing may not be possible and as such;

- **Ticket holders are required to wear masks as they enter the building and while they are being seated.** Once they are in their designated seat inside the theatre, the mask may be removed if desired. We appreciate your cooperation as this measure is meant to protect everyone.
- **Please stay in your designated seat inside the theatre** unless you need to leave the theatre. A mask is required when you are leaving your seat. Please follow the guidance of staff for direction.
- We kindly ask that you **observe capacity limits in washrooms and in elevators** and **refrain from gathering in groups in common areas.**
- **If you are experiencing any symptoms** including fever, cough, sore throat or shortness of breath, **please contact the box office for a full refund** up until showtime.

You may also notice some small changes to our performances and guest services at the Centre. Here are some of the changes we've made to help protect patrons, staff and performers:

- When possible, performances will no longer include an intermission.
- At this time, we are unable to provide beverage and snack service. Patrons may bring in water into the venue.
- Staff will be required to wear masks at all times.
- Hand sanitizing stations will be available throughout the building for your convenience.
- **If you are unable to attend please call the box office as soon as possible to notify staff.**

**Upon arrival, please proceed to the Upper Plaza entrance via Queen/Grafton Streets. No access will be available into the building via Richmond Street.**

**All tickets will be assigned a specific colour that will coincide with a designated entrance and entry time. The color will be listed on the top left hand corner of your ticket. Please make note of your ticket colour and entry time below to avoid arriving early and having to wait outside.**

- **Pink, Purple, Green, and Yellow ticket-holders arrive 1:30-1:45 p.m.**
- **Blue and Red ticket-holders arrive 1:45-2 p.m.**

Everyone at Confederation Centre of the Arts appreciates your cooperation as we adjust to help serve you best and keep you safe.

thank you!