



For the safety of staff, patrons and performers, Confederation Centre of the Arts has implemented new measures meant to help reduce the risk of transmission of COVID-19. Please take some time to familiarize yourself with these measures before arriving for the performance. We thank you in advance for patience and understanding, as we work through the new normal together. Please don't hesitate to contact the box office directly by telephone at **(902) 566.1267** or send an email boxoffice@confederationcentre.com and we will do our best to answer your questions. Rest assured we will do our best to make sure you have a positive theatre experience.

Please maintain physical distancing of 6 ft between parties when possible and observe directional signage throughout the building at all times.

There are areas within the Centre where social distancing may not be possible and as such;

- **Ticket holders are required to wear masks as they enter the building and while they are being seated.** Once they are in their designated seat inside the theatre, the mask may be removed if desired. We appreciate your cooperation as this measure is meant to protect everyone.
- **Please stay in your designated seat inside the theatre** unless you need to leave the theatre. A mask is required when you are leaving your seat. Please follow the guidance of staff for direction.
- We kindly ask that you **observe capacity limits in washrooms and in elevators** as well **no gathering in groups in common area.**
- **If you are experiencing any symptoms** including fever, cough, sore throat or shortness of breath, **please contact the box office for a full refund** up until showtime.

You may also notice some small changes to our performances and guest services at the Centre. Here are some of the changes we've made to help protect patrons, staff and performers:

- When possible, performances will no longer include an intermission.
- At this time, we are unable to provide beverage and snack service. Patrons may bring in water into the venue.
- Staff will be required to wear masks at all times.
- Tickets can be purchased up until 30 minutes prior to performance-based on availability
- Tickets may be refunded for any reason up until showtime.
- Hand sanitizing stations will be available throughout the building for your convenience.
- Doors will open 30 minute prior to performance.
- **Upon arrival please check with staff who will be stationed at the top of the stairs at the Queen Street entrance to confirm which entrance you should use. No access will be available into building through Richmond Street.**

Everyone at Confederation Centre of the Arts appreciates your cooperation as we adjust to help serve you best and keep you safe.

thank you!